

HPU LIBRARIES

BY THE NUMBERS | 2020 - 2021



3 LOCATIONS

Library at Waterfront
Learning Commons
Atherton Library

*All open during pandemic

LIBRARY STAFF

Assts & techs (4)

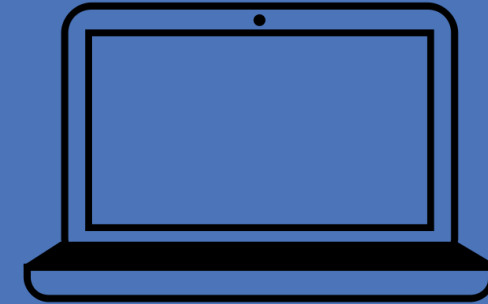
Librarians (8)

Student assts (17)



8,891,021

eBooks



598,593

Journals



MANY PATHS TO RESEARCH HELP

Visit the reference desk

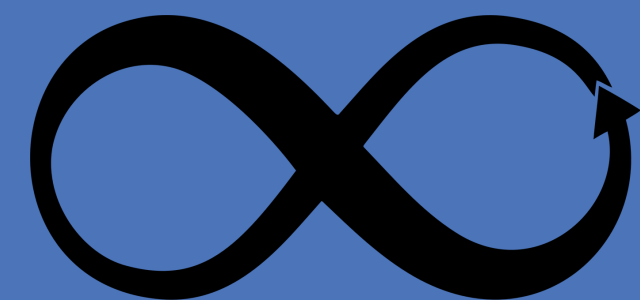
Book a research consultation

24/7 chat | email | call

~49,000 Visits to the libraries' webpage
from users in 50 countries

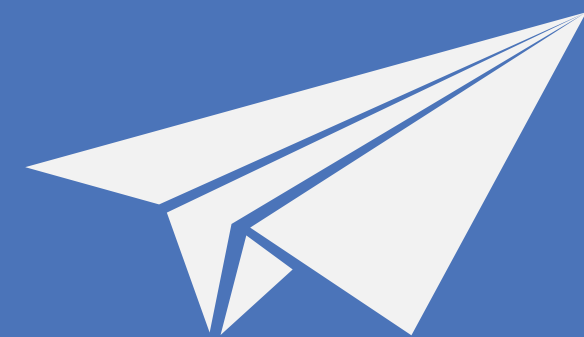


~47,000 Searches in Academic Search Complete
(just 1 of our 229 databases)



894

Items checked
out



103 Items loaned
to other libraries

92 Items borrowed
from other libraries

6 Orientations

24 Workshops & events

27 Research consultations

83 Library instruction sessions

1,647 Student, faculty, & staff participants



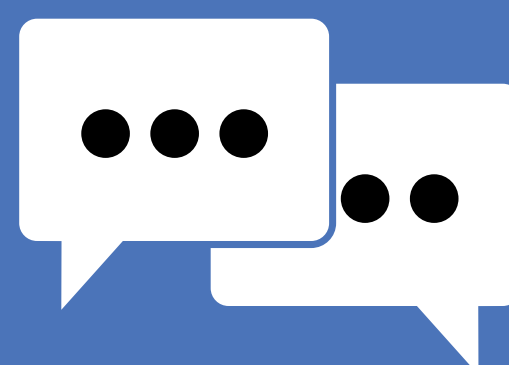
200

Reference questions
answered by email



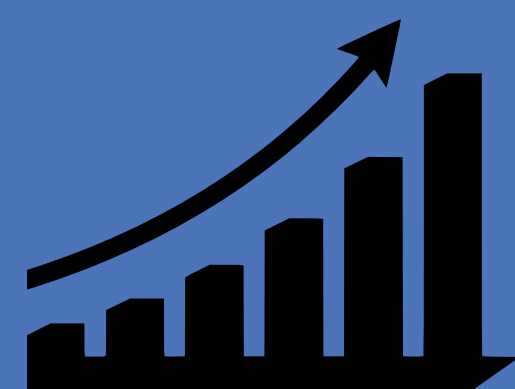
122

Reference questions
answered at phone & desk



1,567

Reference questions
answered by chat



48%

Increase in chat
questions from last year