



Registration Holds

The holds listed below will prevent a student from registering for classes or changing their registration (i.e., add, drop, and/or withdraw). If a student has any of these holds, the student should contact the office listed for assistance in clearing the hold.

HOLD TYPE	OFFICE TO CONTACT	CONTACT INFORMATION
Academic Advising Hold	Advising Office	advising@hpu.edu or 808-544-1198
Academic Dismissal	Advising Office	advising@hpu.edu or 808-544-1198
Academic Suspension	Advising Office	advising@hpu.edu or 808-544-1198
Address Hold	Registrar's Office	registrar@hpu.edu or 808-544-0239
Degree Conferred Hold	Registrar's Office	registrar@hpu.edu or 808-544-0239
Expulsion-Disciplinary	Dean of Students	studentlife@hpu.edu
Final Official Transcript-ADM	Admissions Office	admission@hpu.edu or 808-544-0238
Financial Aid Hold	Financial Aid Office	financialaid@hpu.edu or 808-544-0253
Graduate Admissions Hold	Admissions Office	admission@hpu.edu or 808-544-0238
HPU Degree Conferred Hold	Registrar's Office	registrar@hpu.edu or 808-544-0239
International Student Status	Office of International Students & Scholars	iss@hpu.edu or 808-356-5299
Intl Student Addr Compliance	Office of International Students & Scholars	iss@hpu.edu or 808-356-5299
Measles/Mumps/Rubella Hold	Health Services/ Registrar's Office	studenthealth@spclinic.org or 808-544-9361 registrar@hpu.edu or 808-544-0239
Meningococcal Hold	Health Services/ Registrar's Office	studenthealth@spclinic.org or 808-544-9361 registrar@hpu.edu or 808-544-0239
Misc. Financial Hold	Business Office	studentaccounts@hpu.edu
Perkins	Grants and Federal Aid	gfa@hpu.edu
Registrar-All	Registrar's Office	registrar@hpu.edu or 808-544-0239
Registration	Registrar's Office	registrar@hpu.edu or 808-544-0239

HOLD TYPE	OFFICE TO CONTACT	CONTACT INFORMATION
Special Status-Cr Lmt/NonDeg	Admissions	admission@hpu.edu or 808-544-0238
Student Account Superhold	Business Office	studentaccounts@hpu.edu
TDAP Hold	Health Services/ Registrar's Office	studenthealth@spclinic.org or 808-544-9361 registrar@hpu.edu or 808-544-0239
Tuberculosis Clearance Hold	Health Services/ Registrar's Office	studenthealth@spclinic.org or 808-544-9361 registrar@hpu.edu or 808-544-0239
Varicella Hold	Health Services/ Registrar's Office	studenthealth@spclinic.org or 808-544-9361 registrar@hpu.edu or 808-544-0239
Write-Offs	Business Office	studentaccounts@hpu.edu

Other Holds

Listed below are other holds that do not impact registration but may impact other business with the University. Holds listed below are defined by TYPE OF HOLD:

D: this hold prevents the receipt of the diploma after graduation

G: this hold prevents the viewing of grades

T: this hold prevents the requesting of official and unofficial transcripts

HOLD TYPE	TYPE OF HOLD	OFFICE TO CONTACT	CONTACT INFORMATION
Account Balance Hold	D, T	Business Office	studentaccounts@hpu.edu
Housing Hold	D, G, T	Housing	housing@hpu.edu
Transcript Hold	T	Admissions	admission@hpu.edu or 808-544-0238

For additional questions related to HOLDS or for information about what holds might be on your account, please contact the Registrar's Office at registrar@hpu.edu or 808-544-0239.